

• CHANGES POLICY:

- o Any changes or PAX additions are not allowed 72 hours prior to sailing date.
- Deck change or Cabin change will be charged \$15 + GST.
- o Down gradation can be done but without any refund.

PAX ADDITION POLICY:

- Adding new PAX within 72 hours to departure is not allowed.
- o There will be no service fees of \$15 in case of Pax Addition.
- Adding new PAX allowed 72 hours prior to departure and will be charge with Cabin fare and service charges & levies & fuel charges + GST
- Upgrade will be subject to availability and Guest has to pay difference amount if any.
- Upgrade only allowed 72 hours prior to departure.

SPLIT PAY

- Customer has to make balance payment within 72 hours after 1st payment made, and if the sailing date is within 3 days from the first payment then all payment has to be done 24 hours prior to sailing date.
- If full payment not received within 72 hours from first payment, then booking will be cancelled and all paid amount will be forfeited.

REINSTATE:

- INR 2000/- + GST per stateroom will be charged along with the balance payable amount to reinstate the cancel booking for cancellation against any of the scenario.
- Reinstate will be done as per management discretion and as per the availability.
- Reinstate should be done within 48 hours from the date of cancellation.
- Reinstate after 48 hours will be charges as INR 5000/- + GST.